

# ADMINISTRATIVE PRACTICES MANUAL

# SUBJECT: REALLOCATION/RECLASSIFICATION OF A POSITION

# **DEFINITIONS:**

Reallocations are defined in Dane County Ordinance, Chapter 18: Section 18.04; as,

"(36) Reallocation shall mean a change in salary range allocation for a position(s) or classification based on reasons of internal and/or external equity."

Reclassifications are defined in Dane County Ordinance, Chapter 18: section 18.04; as,

"(37) Reclassification shall mean a change in classification to which a position is assigned as a result of evaluation of the duties and responsibilities assigned to that position."

## **Reallocations/Reclassifications**

• Departments may submit a request for classification review for positions whose duties and responsibilities have undergone <u>significant</u> changes. The following factors may indicate a need for classification review:

-Significant and permanent changes in the assigned responsibilities

-Changes in the level of complexity

-Changes in the nature of contacts with others

- -Changes in the organizational impact of the position
- -Changes in the level of supervision received and/or exercised
- -Changes in the knowledge, skills, and abilities required to successfully perform in the position.
- Factors that are <u>not</u> considered in classifying a position include: performance of the incumbent, longevity of the incumbent, change in volume of work, personality, or financial need.
- The only cause for reallocating/reclassifying a position is to maintain the classification plan as stated in Dane County Ordinance, Chapter 18, Section **18.23 CLASSIFICATION PLAN. (2)** *Maintenance of the Classification Plan.*
- Therefore, the reallocation/reclassification policy of the Employee Relations Division will be for the sole purpose of maintenance of the classification plan.
- <u>Requests to reclassify/reallocate a vacant position</u>: Any vacant position that is submitted for reclassification/reallocation will be reviewed for approval by the Director of Administration. The Director will determine in accordance with the ordinance which reclassifications/reallocations will require a resolution to the County Board. The department will then create a resolution and submit



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it through the County Board. The department can contact the Controller's Office to obtain the information needed for the fiscal note of the resolution. The County Executive has ten (10) days after the resolution is adopted by the County Board to sign the resolution. Once the resolution is signed, Employee Relations will receive a copy of the resolution from the Controller's Office.

- When there is more than one position in the same classification being reclassified/reallocated at the same time and any are vacant, all positions being affected will need to be approved by the County Board via resolution.
- The reallocation/reclassification process may <u>not</u> be used to do the following. All items listed below require a resolution to County Board:
  - a. To create a new position seat.
  - b. To take a position and split the FTE of the existing position to create two part time positions.
  - c. Combine positions of the same classification that results in a budgeted position seat with 0.0 FTE.
  - d. Combine positions of different classifications to increase the budgeted FTE of one classification.



originating from supervisors and employees will not be processed until reviewed by the appointing authority of the originating department. After review, if the appointing authority determines that the request is not warranted, they have the authority to deny submission. If the department does not support the request, the employee can request that a paper review of the PD and/or an on-site review be conducted by Employee Relations staff to assess whether a full reallocation/reclassification audit would apply. In the case of an employee only submission, the employee would be responsible for completing the

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<u>Forms Needed for Reallocation or Reclassification requests</u> Request for Reallocation/Reclassification Cover Memo/Letter (see example at end of policy) Old/New Position Descriptions (PD)- use track changes for updates Reallocation/Reclassification Request Form (form at end of policy) Organizational Chart

#### RESPONSIBILITY ACTION Appointing Authority/Supervisor/Employee 1. When an appointing authority, supervisor or employee decides to request a reallocation or reclassification, the appointing authority must submit a cover memo/letter, the old position description (PD), the new PD, the Reallocation/Reclassification Request Form and an organizational chart. The cover memo/letter should describe the reason for the request including: changes in department procedures, introduction of new equipment, duties (see example) and responsibilities of the position. Supervisor/Employee 2. The supervisor and employee must meet to complete the PD form. The new PD should identify the current job duties being performed by the position. Any disagreements between the employee and the supervisor over the nature and scope of the job duties of the position being audited should be reported. Supervisor/Appointing Authority 3. The supervisor and appointing authority must meet and review the PD. Any disagreements between the supervisor and the appointing authority over the nature and scope of the job duties of the position being audited should be reported. Appointing Authority/Employee Relations 4. Requests are to be submitted to the Employee Relations Division by the appointing authority as stated in Dane County Ordinance, Chapter 18, Section 18.23. Requests



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#### RESPONSIBILITY

**Employee Relations** 

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## ACTION

- 4. (cont). Request Form and submit without supervisory signatures.
- The initial review of a request will be to determine if it is a reallocation or a reclassification request. The definitions used to make these determinations are contained in Dane County Ordinance, Chapter 18; Section 18.04: (36) Reallocation shall mean a change in salary range allocation for a position(s) or classification based on reasons of internal and/or external equity. (37) Reclassification shall mean a change in classification to which a position is assigned as a result of evaluation of the duties and responsibilities assigned to that position.
- 6. Requests are reviewed by the Employee Relations Division in the order in which they are received. Some requests may take longer to process than others because the information submitted is incomplete. Other requests may require extensive research that could include a classification study, market surveys, interviews with the incumbent or other employees in similar situations, or a field audit before a decision is reached.
- Audit reviews will be conducted on all positions. As appropriate the audit process may include:
  - a. A review of the current class specifications and old/new position descriptions.
  - b. Part of a position review may include a comparison to both County and non-County positions that contain comparable levels of responsibility and complexity.
  - c. An analysis of market data may be completed to determine the comparability of Dane County's positions with other public and private employers.
  - d. Interviews with the supervisor, incumbent and other employees in similar positions.
  - e. A review will be completed to determine the impact of a reclassification or reallocation on a requesting department, other county departments and other county classifications.
  - f. A review of the organizational chart.



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	8. Field audits may be	conducted:
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#### RESPONSIBILITY

### ACTION

**Employee Relations** 

- (cont) a. If after reviewing all of the available data on a position, the Employee Relations Division staff are still uncertain of the positions duties and responsibilities.
  - When it is the only method to resolve a major disagreement between an employee, supervisor and/or the appointing authority over the job duties of the position being reviewed.
  - c. When the Employee Relations Division needs to validate the accuracy of information contained in a request.
  - d. To gather additional information for a classification or compensation study.
  - e. As directed by the Director of Administration.
- 9. After a position audit is completed, the Employee Relations Division staff responsible for conducting the audit will make a recommendation to the Human Resources Director.
- 10. All recommendations will contain the specific rationale for the recommendation including an analysis of the job duties that led to a specific recommendation.
- 11. The Human Resources Director will review the initial request, the justification, the audit material and the recommendation of the Employee Relations Division's staff before making a recommendation to the Director of Administration.
- 12. Inform Department Head and Employee of approval or denial. Notification of approval to include title, range, step and effective date of reallocation/reclassification with copies to Payroll, Administration, Human Resources Specialist, Human Resources Director, and Controller's office. Audit results will also be posted on the blog. The effective date of an approved reallocation/reclassification will be the beginning of the pay period after the reallocation/reclassification was approved. The effective date of a reallocation/reclassification for a position in which the incumbent has submitted their verbal or



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#### RESPONSIBILITY

**Employee Relations** 

### ACTION

- 12. (cont) written intention to resign/retire will be the date upon which the position becomes vacant.
- 13. If an incumbent elects to stay in a reclassified or reallocated position, he or she shall be placed in the step in the new salary range that is <u>nearest</u>, but not less than, one step above the salary of the employee prior to the reclassification or reallocation. If the resulting increase is less than a full step in the new range, an additional step shall be granted and the resulting salary will not be in excess of the maximum of the range. A full step in the new range shall be computed by subtracting step A of the new range from step B of the new range. Notwithstanding the foregoing provision, the County Executive may authorize a higher salary range for a reallocated employee when exceptional internal or external equity reasons require it. If a position is reclassified or reallocated to a lower salary range and the incumbent elects to stay in the position, the salary range for the reclassified or reallocated position shall remain as it existed prior to reclassification or reallocation until the incumbent leaves the position or until such time as the incumbent declines an appointment to a position in a salary range equal to the salary range of his or her position prior to reclassification or reallocation. The merit date of the employee shall change to the effective date of the reclassification or reallocation. The incumbent of a position reclassified or reallocated to a lower pay range shall be automatically certified for every opening for which he or she is qualified by the employment standards and for which the salary range is equal to or higher than the salary range of the position prior to reclassification or reallocation.
- 14. If a reallocation or reclassification is denied or approved in part and denied in part, the employee may appeal to the County Executive within 10 days of being notified. Appeals not submitted to the County Executive may not be re-submitted to Employee Relations for review until one (1) year has passed.

15. Forward Appeal to Employee Relations who notifies the Reclassification Appeals Board.

Employee

**County Executive** 



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**Employee Relations** 16. Notify Employee, Department Head and Reclassification Appeals Board of receipt of appeal and set time and place for hearing. **Reclassifications Appeals Board** 17. Review position description, evidence, and testimony provided by Employee, Department Head and Employee Relations. **Employee Relations** 18. Prepare decision and forward to the County Executive. The County Executive shall make the final decision. 19. Prepare decision and forward to Employee, Department

and Reclassification Appeals Board.



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# SAMPLE LETTER REQUESTING REALLOCATION/RECLASSIFICATION

DATE:

TO:

FROM:

RE:

I am requesting a reallocation/reclassification audit of the (classification of position(s)) in the (name of department). This position should be reallocated/reclassified from its current classification to (classification and range the department would the position to be reallocated to if know) because of the changes and additional responsibilities that have been assumed by this position. Also include: departmental reorganization, changes in department procedures, introduction of new equipment if applicable.

As a result of (reason why changes have occurred) which occurred (date when changes occurred). I would appreciate an audit by the Employee Relations Division to determine the appropriate classification.

I have attached the old and an updated position description to assist Employee Relations' staff in the analysis. Please contact (supervisor's name) regarding specific questions pertaining to this reallocation/reclassification request.

Thank you.

Enclosure: Position descriptions (old and new) Reallocation/Reclassification Request Form Organizational Chart



# ADMINISTRATIVE PRACTICES MANUAL

### SUBJECT: BILINGUAL DESIGNATION/REALLOCATION/RECLASSIFICATION/TITLE CHANGE OF A POSITION

### **REQUEST FOR REALLOCATION OR RECLASSIFICATION FORM** (Fillable form available on DCINET)

### NOTE:

- Request form should be completed by Supervisor or Employee(s) (if submitting without Department approval).
- The audit will NOT be conducted unless all of the documents are properly submitted.
- Failure to complete all sections of the form will result in delays as Employee Relations (ER) returns the form for completion.
- Requests are processed in the order received in ER and based on other ER workload priorities. (Request processing may take up to six (6) months.)

#### **INSTRUCTIONS:**

Please complete this form (typed), attach the following completed materials, and submit to Employee Relations (<u>employee-relations@countyofdane.com</u>):

- 1. Reallocation/Reclassification Analysis Form
- 2. Updated/Current Position Description (PD) (showing tracked changes)
- 3. Old Position Description
- 4. Memo/Letter describing the request
- 5. Organizational Chart

#### **DEFINITIONS:**

- **Reclassification** is based on permanent and significant job change (51%) where higher/lower level duties and responsibilities are performed to the extent that the position/classification (is better identified by a higher/lower level pay range.
- **Reallocation** is based on inequity when comparing a position/classification's duties and responsibilities to internal and/or external positions/classifications.
- Lead Worker: A position/classification whose permanently assigned duties include training, assisting, guiding, instructing, assigning and reviewing work of two (2) or more permanent full time equivalent classified employees in the position's/classification's unit as assigned and documented on the organizational chart. Lead workers cannot share the responsibility of supervising the work of employees.

#### IMPORTANT FACTORS NOT CONSIDERED IN RECLASSIFICATIONS:

Factors that are <u>not</u> considered in classifying a position/classification include: performance of the incumbent(s), longevity of the incumbent(s) and change in volume of work, personality, or financial need.

#### PLEASE COMPLETE THIS:

Name of Department/Division/Unit:									
Employee(s) Name(s) (print clearly):									
Employee(s) Submitting Reque	Employee(s) Submitting Request WITHOUT department approval? Yes No:					No:			
Current Classification/Pay Range:			R	ecomme	nde	d Classification/Pay Ra	ang	e:	
Request is for (check one):		REALLOCATION		RECLAS	SSIFI	CATION		LEA	D WORKER



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As the Supervisor of the employee(s) identified above, I certify they have been performing		Duties since	
the duties on the attached updated position description since:		(month/	day/year):
REQUIRED SIGN	IATURES		
First-Line Supervisor Name, Title, Email & Phone Number (print):	Signature:		Date (mm/dd/yyyy):
Department Head Review (please print):	Signature:		Date (mm/dd/yyyy):
Department Approved for Employee Relations Division Review: Reason:	Yes /No		

## 1. <u>Position Description (PD)</u>:

The submitted document should include the purpose of the position and the typical duties and responsibilities. List only duties that either occupy a major part of this position's time and are characteristic elements of the normal work routine, or which although performed infrequently, are outstanding important elements of this position's work. Describe them in a way that it can be understood by someone not immediately familiar with this positions work. Begin each statement with an action word (e.g., 'Plans'). Please use track changes while updating the old position description.

ls	Is the PD submitted with this audit accurate in terms of duties and time percentages? Yes					
1.	I. Supervision Received:					
#	ITEM	NOTES				
1	Who usually gives this position/classification work assignments, how frequently, and in what manner are they given? (e.g., how are they assigned – in person / phone/ email.)					
2	How much discretion does this position/classification have in the way its duties or assignments are performed?					
3	How is the performance of these assignments reviewed, measured, or evaluated?					

### 2. <u>Procedures/Guidelines Available:</u>

#	ITEM	NOTES
1	What policies, rules, instructions, or procedures are available to guide or restrict most of this position's/ classification's related duties (including government regulations)?	



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2	How often do they apply? nearly always / more than 2/3 of the time /	
	<pre> more than 1/2 of the time / seldom</pre>	
3	To what extent does this position/classification	
	have the freedom/independence to change or	
	modify such procedures or instructions?	
4	In what ways and how frequently is independent	
	thinking required in originating new or improved	
	operating strategy, procedures, plans, or concepts?	

## 3. <u>Problem-Solving:</u>

Describe four (4) typical problems this position/classification would be called upon to solve in the normal course of its work.

#	PROBLEMS TO SOLVE
1	
2	
3	
4	

### 4. Decision Authority/Recommendation Areas:

List areas of responsibility or activities over which this position/classification (a) has full decision-making authority (that is, it decides on a course of action and has the authority to implement it), and (b) make recommendations to its supervisor for final decision to implement.

#	ITEM	NOTES
1	List responsibilities or activities for which this position/classification has full decision-making authority to implement (approval of others not required)	
2	List responsibilities or activities for which this position/classification makes recommendations to a supervisor for final decision	

## 5. Working Conditions:

Describe any disagreeable or hazardous conditions which this position/classification experiences while performing its job. Indicate the type of unpleasant conditions (e.g., odors, heat, noise, etc.) and the approximate percentage of working time this position/classification is exposed to each of these conditions

TYPE OF CONDITION	% OF TIME EXPOSED	TYPE OF CONDITION	% OF TIME EXPOSED

#	ITEM	NOTES



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1	Describe any significant physical effort required in this position/classification.	
2	Describe any pressures in the performance of its duties and the source(s) of that pressure. E.g., pressure sources like time schedules, volume of work, clients (list departments not people's names).	
3	Do the position's/classification's responsibilities require the incumbent(s) to work irregular hours or work beyond the normal work day for which they are not paid overtime or given compensatory time off? If so, how often?	

## 6. Lead Work:

# \*Complete this section only if this position/classification has lead work responsibilities.

#	ITEM	NOTES		6	
1	Is this position considered a Lead Worker?		Yes		No
2	Does this position/classification train, assign and review the work of other people in its work unit? If so, please describe what this position/classification does and provide specific examples. Include job titles and numbers of personnel directly led by this position/classification.				

## 7. <u>Supervisory/Managerial Responsibility:</u>

\*Complete this section only if this position/classification has supervisory/managerial responsibilities. Supervisory Employees: Any individual who has authority to hire, transfer, suspend, lay of, recall, promote, discharge, assign, reward or discipline other employees, or to adjust their grievances or recommend such action and requires the use of independent judgement or an employee who has the authority to formulate, determine and implement management policy or possession of the effective authority to commit the employer's resources.

#	ITEM	NOTES
1	List the job titles and numbers of personnel this	
	position/classification directly supervises.	
2	What is the total number of employees for whom	
	this position/classification is responsible for, either	
	directly or indirectly through Supervisors ultimately	
	responsible to this position/classification?	

## 8. <u>Type of Supervision (Supervisor/Manager)?</u>

Check each of the phrases below which describe the kind of supervision this position/classification is required to exercise independently.

$\checkmark$	SUPERVISORY	✓	SUPERVISORY	✓	SUPERVISORY
	RESPONSIBILITY		RESPONSIBILITY		RESPONSIBILITY



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Assign work, add or delete duties	Prepare performance evaluation	Make adjustments in compensation
Plan work, establish priorities	Make recommendations regarding unsatisfactory employees	Make promotional recommendations
Instruct and train in methods and procedures	Make final decision to terminate for cause	Maintain staff records
Make hiring recommendations	Recommend salary adjustment	Handle complaints and grievances

### 9. Nature of Instructions Given (Supervisor/Manager)

#	ITEM	NOTES
1	To what extent does this position/classification give	
	instructions as to what work others are to do?	
2	To what extent does this position/classification	
	instruct others specifically how to do their work?	

## 10. Confidential information

To what extent does this position/classification require dealing with information which is considered sensitive or confidential to the organization (check one)?

Daily	Weekly	Monthly	Occasionally	Never

#	ITEM	NOTES
1	What is the nature of this information?	
2	Did the position/classification have access to	
	this information prior to this audit request?	

### 11. Contact with Others

a) Describe the purpose and frequency of any recurring contacts this position/classification would be required to have with others outside this immediate work group. Give examples of specific kinds of people contacted.

### Type and frequency of contacts (use these definitions as guidelines):

<u>OFTEN</u> – 1x/day or more / <u>SOME</u> - At least 2x/week / <u>SELDOM</u> – 1x/month or less/ <u>NEVER</u> - No more than 1x/year

#	PURPOSE AND FREQUENCY OF CONTACTS	NOTES

b) For each of the groups below, indicate the nature and how often this position/classification communicates with them. The communication may be oral (face to face, phone, email) or written.

GROUPS NATURE/PURPOSE FREQUENCY
---------------------------------



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With outsiders/public	
With suppliers/vendors	
With top management	
With department head	
With managers in other depts.	
With others (Please specify)	

c) Has the contact with others changed in this job? If so, how?

## 12. Impact of Position/Classification:

#	IMPACT OF POSITION	NOTES
1	If this job were not done, what would be the impact?	
2	How would you summarize the impact of this positions/classifications work in terms of the overall goals and activities of the department and organization?	
3	Has the impact of this position/classification changed? If so, please explain how.	

### 13. Impact of Errors:

#	IMPACT OF ERRORS	NOTES
1	What is the likely effect of potential errors which could be made in the regular course of this work?	
2	How quickly would the overall correctness of this work typically be determined?	
3	How has the impact of errors changed in this job?	

### 14. General comments:

- a) Recognizing that no single questionnaire can cover every aspect of a position/classification, after having completed this survey, can you think of any other information which would be important in understanding this request? If so, please list any additional comments below.
- b) What other classifications within the department and/or County do you think may be comparable to this position and why?



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c) How do the duties and responsibilities assigned to this position/classification compare to other positions/classifications within the county/department/division/unit? If this position does not have an internal comparable, please explain why it is being created. For example, do other organizations within Wisconsin have a similar position/classification?

EMPLOYEE COMPLETES THIS SECTION	SIGNATURE	DATE (MM/DD/YYYY)
I acknowledge that the documentation/information provided in this Request is a correct and accurate description of the job responsibilities. I also understand that the process for reviewing this Request may take up to six (6) months based upon the number of Requests already in the Employee Relations (ER) queue and other ER workload priorities. I acknowledge that I understand that if my request is approved that my salary will be calculated based upon Chapter 18.23 (3) language.		
DIRECT SUPERVISOR COMPLETES THIS SECTION	SIGNATURE	DATE (MM/DD/YYYY)
I agree with this document as written and that the Position Description being submitted accurately describes the position/classification. I understand that Employee Relations (ER) will rely on this information provided for the analysis. I also understand that the process for reviewing this Request may take up to six (6) months based upon the number of Requests already in the ER queue and other workload priorities.		

## EMPLOYEE(S) AND SUPERVISOR ACKNOWLEDGMENT OF UNDERSTANDING